



## **HARBOUR HARDWOOD FLOORS LIMITED WARRANTY**

Harbour Hardwood Floors shall warrant that all of our installation, sanding & services shall be backed by our four (4) year Warranty on labor as well as the Manufacturer's Warranties on all products. If any defect in workmanship is suspected, you must notify Harbour Hardwood Floors in writing within 30 days of becoming aware of the alleged defect, supplying the customer's name and address, the date the alleged defect arose, and the details of the problem. Harbour Hardwood Floor's obligation under this warranty shall be limited to repair of defective installation and/or service.

***NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, WHETHER OF MERCHANTABILITY OR FITNESS FOR A GENERAL OR PARTICULAR PURPOSE OR ANY OTHER KIND, SHALL EXIST WITH RESPECT TO SUCH INSTALLATION, SANDING AND/OR SERVICES, ALL SUCH WARRANTIES BEING HEREBY EXPRESSLY WAIVED BY YOU.***

Harbour Hardwood Floors neither assumes nor authorizes any person to assume for it any other liability in connection with the installation and services it provides. Harbour Hardwood Floors shall not make any warranty or representation regarding any manufacturer's products.

The Limited Warranty provided herein ***shall not apply*** in the following circumstances:

- The floor was repaired or altered, or any work was performed on it by any person or entity other than Harbour Hardwood Floors
- The floor was subjected to misuse, neglect or accident
- The damage was caused by ordinary wear and tear, including but not limited to dents from dropped items and scratches from moving objects
- The floor was maintained contrary to the care instructions provided by Harbour Hardwood Floors

- The humidity in the area in which the hardwood floor was installed was not continuously maintained between 40% and 50%.

- ***There is no warranty whatsoever on buff and coat services.***

Harbour Hardwood Floors retains the right to inspect and dispute any warranty claim it believes falls under the above exceptions or is a condition not caused by Harbour Hardwood Floors workmanship.

### **Harbour Hardwood Floors Disclaimer**

Wood floors show variations in color and grain, variations in the size and frequency of knots, and other unique characteristics that can't all be shown in a sample. Wood's color also changes over time with exposure to light and oxygen. Some woods natural beauty is highlighted with smoking, carbonizing and tannin- reactive techniques that mimic the natural processes by interacting with the naturally-occurring compounds in the wood to change its color from within. In some cases, these techniques may increase the natural color variation, and/or initiate color change that evolves over time. Be sure to inspect the material carefully before installation to make sure it is acceptable. If you see something unacceptable, contact us. No claims will be allowed for appearance issues brought to light after the flooring has been installed, and returns will not be accepted on cartons that were opened after an appearance issue was identified.